

## Quality Policy – Environment - Safety & Health

Convinced that the development of nettoservice has to promote the respect of the environment, health and safety at work as well-being, we are following an ongoing improvement approach in regard to sustainable development:

- Our vehicle park is essentially composed of vehicles that respond to the latest regulatory standards in terms of the CO2 emissions
- A permanent policy for the update of our vehicle park allows us to respond at best to the regulations and to the problems of the public health
- The nettoservice headquarter is installed in a passive building, consuming very little heat throughout the whole year
- We own the Label « **Superdreckschést fir Betriber** » for optimizing the management of waste
- We have chosen the use of « **Ecolabel** » certified cleaning products, respectful of the environment and healthier for employees.
- A risk assessment has been carried out for each job to ensure safe and healthy working conditions for the prevention of work-related injuries and pathologies

The goal of our company is to satisfy the requirements of our customers (legal, regulatory and other subscribed requirements), to increase non-stop the quality of our performances, the safety and health of our employees and to prevent from any pollution.

This is why we opted for a quality certification approach ISO 9001, an environment certification ISO 14001 and a health and safety certification ISO 45001, in order to increase our performances and to promote non-stop the quality and the respect of the environment and occupational health and safety. This commitment needs the implication of all of us:

For this reason, our company's goal consists of:

- Controlling our energy and expendable consumption
- Eliminate or minimizing as far as possible dangerous situations by raising the prevention and the health of our staff
- Enhancing the satisfaction of our customers by insuring the control of our performances
- Reducing production waste.

To guarantee this approach, the board of the directors insures:

- The availability of human and material resources by employing training, information and consultation of interested parties
- To consult and involve workers (staff delegation) in order to communicate on the effectiveness of the environmental quality system and occupational health and safety in a framework of continuous improvement

Mrs. Aurélie Ciesiolka is charged to make sure that the processes are established, applied and maintained on every level.

Mrs. Aurélie Ciesiolka is charged for the Quality, Environment and Occupational Health and Safety.

Patrick Cloupeau  
Manager