

## Quality Policy – Environment

Convinced that the development of nettoservice has to promote the respect of the environment, we are following an ongoing improvement approach in regard to sustainable development:

- Our vehicle park is essentially composed of vehicles that respond to the latest regulatory standards in terms of the CO2 emissions
- A permanent policy for the update of our vehicle park allows us to respond at best to the regulations and to the problems of the public health
- The nettoservice headquarter is installed in a passive building, consuming very little heat throughout the whole year
- We own the Label « **Superdreckskecht fir Betriber** » for optimizing the management of waste
- We are labeled “**ESR**” in order to improve our social and environmental responsibility
- We are labeled “**Made in Luxembourg**” which shows the origin of our know-how
- We have chosen the use of « **Ecolabel** » certified cleaning products, respectful of the environment.

The goal of our company is to satisfy the requirements of our customers (legal, regulatory and other subscribed requirements), to increase the quality of our performances non-stop and to prevent from any pollution.

This is why we opted for a quality certification approach ISO 9001 and an environment certification ISO 14001, in order to increase our performances and to promote non-stop the quality and the respect of the environment.

This commitment needs the implication of all of us:

For this reason, our company’s goal consists of :

- Controlling our energy and expendable consumption
- Minimizing accident situations by raising the prevention and the health of our staff
- Enhancing the satisfaction of our customers by insuring the control of our performances
- Reducing production waste

To guarantee this approach, the board of the directors insures:

- The availability of human and material resources
- To inform the staff of the efficiency of the environmental quality system, insure its permanent application and improvement

Mrs. Ciesiolka is charged to make sure that the processes are established, applied and maintained on every level.



Mireille Meyers  
Managing Partner

Dated : 11/11/2017

Roland Meyers  
Managing Partner

Dated : 11.01.2017

